**Advt. No. N-21/46/2021-NeGD**

**National e-Governance Division**

Digital India Corporation

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**Website: www.negd.gov.in / www.dic.gov.in**

**Web Advertisement** **19.11.2026**

The National e-Governance Division (NeGD) is an independent business division under the Digital India Corporation, Ministry of Electronics and Information Technology. NeGD has been playing a pivotal role in supporting MeitY in Programme Management and implementation of e-Governance projects and initiatives undertaken by various Ministries/ Departments, both at the Central and State levels.

NeGD has been spearheading several innovative initiatives under the aegis of the Digital India Programme. Those have been developed keeping the vision areas of Digital India at the core- providing digital infrastructure as a core utility to every citizen, governance and services on demand and in particular, digital empowerment of the citizens of our country; some of these initiatives include DigiLocker, UMANG, OpenForge Platform, API Setu, National Academic Depository, Learning Management System.

It has myriad roles and responsibilities from supporting Central Line Ministries and State Government Departments on e-Governance projects, reviewing State Action Plans, offering support in technology management, strategy formulation & implementation of Emerging Technologies viz. AI, Blockchain, GIS etc., to facilitating digital diplomacy with focus on Indian startups and products.

NeGD has been a leader in implementation and execution of a gamut of pilot/ infrastructure/ technical/ special projects and support components to framing core policies, project appraisals, R&D, and guiding /conducting assessments, undertaking activities for building capacities of both Government officials and other stakeholders, and creating mass awareness about schemes and services under the Digital India Programme.

NeGD is currently inviting applications for the following profiles under various projects on contractual basis for a period of three year. The details are given below:

| **Positions** | **Vacancy** |
|---|---|
| Full Stack (AI) Developer | 1 |
| Business Analyst (Tech BA) | 1 |

The details can be downloaded from the official website of **NeGD, DIC and MeitY viz**. **www.negd.gov.in, www.dic.gov.in & www.meity.gov.in.**

Eligible candidates may apply ONLINE: **https://ora.digitalindiacorporation.in/**

**Last date for submission of application: 25.11.2026**

**About National e-Governance Division (NeGD)**

The National e-Governance Division has been set up by the Ministry of Electronics & Information Technology as an Independent Business Division under the Digital India Corporation {erstwhile Media Lab Asia}. Since 2009, NeGD has been playing a pivotal role in supporting MeitY in Programme Management and implementation of the e-Governance Projects; providing technical and advisory support to Ministries/ Departments, both at Central and State levels along with other Government organizations. NeGD's major operational areas include programme management, project development, technology management, capacity building, awareness and communications-related activities under the flagship Digital India Programme. NeGD has developed and is managing several National Public Digital Platforms such as DigiLocker, UMANG, Rapid Assessment System, OpenForge, API Setu, Poshan Tracker, Academic Bank of Credits, National Academic Depositories, National AI Portal, MyScheme, India Stack Global, Meri Pehchaan, etc.

**The roles and responsibilities of NeGD are as follows:**

1. Providing strategic direction in terms of framing policies and implementation strategy for the Digital India Programme in different domains of e-Governance
2. Proactive support to Central and State Governments for Mission Mode Projects and other e-Governance projects
3. Acting as a facilitator and catalyst for the implementation of the Digital India Program by various Ministries and State Governments
4. Providing technical assistance to Central Ministries/ State Line Departments in their e-Governance projects either directly or in collaboration with professional consultants
5. Undertaking technical appraisal of e-Governance projects for examining issues like overall technology, architecture, framework standards, security policy, service delivery mechanism, sharing of common infrastructure, etc
6. Developing generic / model Expression of Interest, Request for Proposal, Standard Contracts, PPP Models and other related documents for various stages and requirements of projects for use by the States
7. Ensuring effective citizen engagement and communication with all stakeholders using offline and Social Media channels
8. Impact assessment of e-governance projects of all States / UTs
9. Recruitment, deployment and HR management of specialised resources in the State e-Governance Mission Teams in all States and UTs
10. Enhancing governance through knowledge and capacity building

More details can be seen at https://negd.gov.in/.

**About Digital India Corporation (DIC)**

The Digital India Corporation (formerly Media Lab Asia) has been set up by the Ministry of Electronics and Information Technology (MeitY), Government of India, to innovate, develop and deploy ICT and other emerging technologies for the benefit of the common man. Digital India Corporation plays the role of a leader in promoting e-Governance by taking forward the projects and activities of the Digital India Programme, to facilitate its stakeholders to realise its goals. It also provides strategic support to Ministries & Departments, both at the Central and State level for carrying forward the mission of the Digital India Programme by way of Capacity Building for e-Governance projects, promoting best practices, encouraging Public-Private Partnerships (PPP), nurturing innovation and technology in various domains.

Digital India Corporation has several Independent Business Divisions under it and these include NeGD, MyGov, Bhashini, ISM, IndiaAI and MSH.

**Digital India Corporation entails following responsibilities:**

1. To provide leadership and support to the Government of India through MeitY; to steer and anchor the Digital India Programme along with related policy and implementation initiatives.
2. To support MeitY about policy and implementation-related issues concerning various ongoing programmes & schemes in the ICT domain as well as new initiatives undertaken as part of the Digital India Programme.
3. To support Ministries/Departments, both at Centre and States, as well as other stakeholders in crafting e-Governance strategies, to further promote Accountability, Efficiency, Efficacy and Transparency.
4. To source talent and resources both from the market as well as within Government in the ICT domain to Ministries/ Departments on a chargeable basis under Central & State Government; a talent pool of technically skilled manpower for hardware, software, networks, cyber security and laws, standards, quality and testing, etc
5. To promote innovation and evolve models for the empowerment of citizens and also to promote participatory governance and citizen engagement across the government through various platforms including social media.
6. Each IBD under DIC has specific roles and responsibilities and operates independently for its operations under the umbrella company of DIC.

More details can be seen at https://dic.gov.in/

**About UMANG Project**

The Unified Mobile Application for New-age Governance (UMANG) is a flagship initiative under the Digital India Programme, developed and managed by the National e-Governance Division (NeGD). UMANG is a unified portal aggregating major citizen-centric services of central and state governments and local, autonomous, & statutory bodies through mobile apps (Android & iOS) and the web. It is a Digital India initiative intending to improve ease of living by putting power in the hands of citizens to avail major government services anytime, anywhere, with just a few clicks on a single mobile app.

The government's vision is to position UMANG as a single interface for citizens to interact with the government, be it services, beneficiary schemes, documents, information, engagement/participation in governance, and much more.

UMANG currently hosts thousands of services across sectors such as health, education, finance, utilities, social welfare, and employment, and serves millions of registered users nationwide. The platform is mission-critical and requires continuous technical support, enhancement, security monitoring, and onboarding of new services.

1. **Job Title / Designation:** Full Stack (AI) Developer
   **No. of Vacancies:** 1
   **Qualification:** B.E/B. Tech./ MCA

**Job Description**

- Strong experience in Angular and React.js for developing dynamic, responsive, scalable, and high-performance web applications.
- Proficiency in JavaScript, TypeScript, HTML5, CSS3, and modern frontend development practices.
- Strong backend development experience with Node.js, Express.js, and NestJS, including REST API development, microservices, and server-side architecture.
- Strong knowledge of PostgreSQL, database design, complex queries, indexing, optimization, and ORM tools.
- Experience in designing and integrating RESTful APIs, third-party services, authentication, authorization, JWT, and secure application architectures.
- Hands-on experience with AI/Generative AI and Large Language Models (LLMs), including integration of OpenAI, Anthropic Claude, Google Gemini, or similar models.
- Good understanding of LangChain and LangGraph, including AI agents, tool calling, workflow orchestration, prompt engineering, and multi-model integration.
- Strong understanding of RAG (Retrieval-Augmented Generation) architecture, including embeddings, vector databases (Qdrant, Pinecone, etc.), semantic search, document processing, chunking, and retrieval strategies.
- Experience with Git, CI/CD pipelines, Docker, Agile/Scrum, automated testing, code reviews, deployment, and application performance optimization.
- Ability to independently design, develop, integrate, and deliver end-to-end full-stack and AI-powered applications, with minimal supervision and strong problem-solving skills.

**Experience Criteria**

- 4–6 years of experience in the IT industry, with strong hands-on experience in full-stack application development using Angular, React.js, Node.js, Express.js, and NestJS.
- Proficient in developing scalable backend applications, RESTful APIs, microservices, and server-side business logic using Node.js and its frameworks.
- Hands-on experience with Angular/React JavaScript frameworks, TypeScript, and modern frontend development practices.
- Must have working knowledge of backend architectures, database design, application scalability, performance optimization, and emerging technologies.
- Strong understanding of AI/Generative AI, LLMs, LangChain, LangGraph, RAG architecture, vector databases, embeddings, AI agents, and multi-model integrations.
- Knowledge of modern authentication and authorization mechanisms, such as JSON Web Tokens (JWT), OAuth2, and secure API development.
- Proficient understanding of relational databases, particularly PostgreSQL, including database design, queries, and ORM tools.
- Hands-on experience with Git, code versioning tools, CI/CD pipelines, and Agile development methodologies.

**Desirable Certifications & Experience:**

- Experience of working for a government set up/ project is desirable
- Professional certifications would be a plus

**Job Title / Designation:** Business Analyst (Tech BA)
**No. of Vacancies:** 1
**Qualification:** B.E/ B. Tech/M.Tech/MBA

**Overview:**
The job holder will own end-to-end onboarding of Central/State department services on UMANG (requirement capture, integration coordination, UAT and go-live). Post go-live, the job holder will monitor and ensure that these services run smoothly within agreed SLAs.

The role includes day-to-day monitoring of UMANG services (department's applications, APIs, access credentials and UMANG components), taking faults up with the responsible stakeholder, and restoring services quickly with clear status updates to higher authorities.

It is required to perform the following under onboarding activity:
identify Deptt., Research on G2C services , Collate Contact details, Engage with Deptt. , communication and follow-ups, Functional discussion , Technical discussion , Obtain APIs , check endpoints, responses etc , create API document , create FRS , create Test Data , track the SDLC , reporting, Make GO-live

**Job Description**
**On Boarding**
- Build relationships with nodal officers of Central/State departments to identify and prioritise services for UMANG. Obtain formal onboarding requests and coordinate with government officials and vendors to take the chosen services live.
- Prepare API document, Business Requirement Documents (BRD), Functional Requirement Specifications (FRS), UML, DFDs, wireframe, process flow and user stories for mobile app and API integration, and obtain department sign-off before development starts.
- Review department's API specifications (REST/SOAP, JSON, check it using postman) and integration design with the technical team, and confirm the go-live checklist (sandbox testing, UAT sign-off, security audit, hosting readiness, app-store listing).
- Maintain an onboarding tracker for each department (milestones, owner, target date, status) and escalate delays to higher authorities.

**Monitoring**
- Interact with the quality audit partner to log testing defects, track their closure by the implementing agency, and confirm UAT sign-off before go-live.
- Bring out regular progress assessment reports with qualitative inputs, flagging deviations, delays and risks to higher authorities along with proposed mitigation.
- Monitor live service health (uptime, API response time, transaction success rate, crash and error trends) through agreed dashboards/MIS, and report SLA breaches to stakeholders.
- Assist in any other work incidental to the monitoring and implementation of UMANG
- Interaction with SeMT team to get support for state/UT level onboarding.

**Support**
- Coordinate with central and state agencies (including their application and hosting teams) whose applications are integrated with UMANG, to resolve integration issues.
- Post delivery of services, keep in touch with departments to resolve operational issues within agreed severity-based timelines (P1/P2/P3), and escalate issues that remain unresolved.
- Develop and manage relationships with integrated departments through regular review meetings, understand service-delivery issues, and take steps to improve citizen experience.

- Ensure that citizen issues/complaints raised through all channels (UMANG helpdesk, social media, Play Store/App Store reviews) are logged, assigned and closed within the agreed turnaround time, with root-cause tracking for recurring issues.

**Reporting**

- Prepare reports and presentations for internal and external distribution on project progress, onboarding status and service performance, as per the agreed reporting calendar.
- Track partner agencies' contractual obligations (deliverables, SLAs, penalties) and flag non-compliance with supporting evidence.
- Maintain adherence to project timelines and quality of outputs, and keep version-controlled project documentation (BRD, FRS, UAT sign-offs, change requests) as an audit trail.

**Experience Criteria**

- 5+ years in software/IT project delivery, including at least 3 years as a Business Analyst or Techno-functional lead on enterprise or citizen-facing system integration/implementation projects.
- Working knowledge of APIs (REST/SOAP, JSON), databases (SQL) and the software development lifecycle; able to read API specifications (Swagger/OpenAPI) and discuss integration with developers.
- Proficient in MS Office, MS Project and JIRA (or equivalent) for requirement, defect and task tracking; hands-on experience writing BRD/FRS, user stories and UAT test cases.
- Hands-on experience with Agile development methods and practices (sprint planning, backlog grooming, UAT cycles).
- Proven stakeholder management and coordination with government officials and multiple vendor/partner agencies.
- Strong written and verbal communication (English and Hindi) for preparing reports and presentations for senior officials.
- Must be an AI ready. All possible AI interventions must be explored.
- Must be expert of MS suits such as Word, Excel, PPT.
- Must have extensive working knowledge of API, its collections, postman, endpoints, encrypted responses etc.

**Desirable Certifications & Experience:**

- Prior experience of working for a government set-up/project, or on a national citizen-facing platform (e.g., UMANG, DigiLocker, state e-governance portals), is desirable.
- PMP/PMI, PRINCE2 or Agile (CSM/PSM) certification is desirable.

**General Conditions applicable to all applicants covered under this advertisement**

1. Those candidates, who are already in regular or contractual employment under Central / State Government, Public Sector Undertakings or Autonomous Bodies, are expected to apply through proper channel or attach a 'No Objection Certificate' from the employer concerned with the application OR produce No Objection Certificate at the time of interview.
2. **The maximum age limit shall be 45 years on the closing date of receipt of application.**
3. NeGD reserves the right to fill all or some or none of the positions advertised without assigning any reason as it deems fit.
4. The positions are purely temporary in nature for the project of NeGD/DIC and the appointees shall not derive any right or claim for permanent appointment at NeGD/DIC or on any vacancies existing or that shall be advertised for recruitment by NeGD in future.
5. NeGD reserves the right to terminate the appointments of all positions with a notice of one month or without any notice by paying one month's salary in lieu of the notice period.
6. The designation of the selected candidates shall be mapped as per the existing designation policy of NeGD.
7. In case of a query, the following officer may be contacted:

**HR Team**
**National e-Governance Division**,
4th Floor, Electronics Niketan,
6 CGO, Complex Lodhi Road,
New Delhi – 110003
Email: Negdhr@digitalindia.gov.in