

Frequently Asked Questions (FAQs)

Highly Specialized Equipment (HSE) Exemption under the "Electronics and Information Technology Goods (Requirements for Compulsory Registration) Order, 2021"

1. What is a Highly Specialized Equipment (HSE)?

Highly Specialized Equipment's (HSE) under the "Electronics and Information Technology Goods (Requirements for Compulsory Registration) Order, 2021" are electronic and IT goods that meet the technical criteria specified in Gazette Notification S.O. 1246(E) dated 10th March 2026 and are manufactured or imported in less than 100 units per regulatory model per calendar year from all locations.

2. Who grants HSE exemption and what is the validity of HSE exemption?

The Ministry of Electronics and Information Technology (MeitY) is the competent authority to grant HSE exemption. The HSE exemption is valid till the end of the relevant calendar year and cannot be carried forward to the next year.

3. Where should an application for HSE exemption be submitted?

HSE applications are required to be submitted online through the ICEGATE portal <https://www.icegate.gov.in/>. User manual is available at <https://www.icegate.gov.in/guidelines/swift/meity-cro-exemption-hse-user-manual>.

4. Who can apply for HSE exemption?

Any person, who has a valid authorization letter issued by the Authorised Signatory of the Brand Owner and valid IEC code can apply for HSE exemption before importing the goods.

5. Is an authorization letter mandatory? What information should be included in the authorization letter?

Yes, an authorization letter issued by the Authorized Signatory of actual Brand Owner is mandatory for processing the application.

In the authorization letter, the Brand Owner shall provide all the information as per Annexure-1.

6. What documents are required along with the application?

Applicants should upload / provide the following documents for seeking HSE exemption:

- Authorization letter issued by Authorized Signatory of the Brand Owner
- Proforma Invoice or Custom Packing List or Purchase order (*against each regulatory model with their quantity*), if available
- Complete Technical datasheet/product catalogue /brochure of the model, demonstrating compliance with HSE criteria, for which the exemption is sought
- Certification for compliance of International Safety Standards or Self-declaration from the Brand Owner.

- Quantity imported (if any), of the proposed models, before submission of application in a calendar year. This would be required only for the Calendar Year 2026.

7. Are standalone products and products comprising of multiple modules, which are integral part of host product, both are eligible for HSE exemption?

All the product categories notified under CRO are eligible for HSE exemption if they meet the criteria stipulated for HSE.

8. Is there any limit on the quantity eligible for HSE exemption?

Yes. HSE exemption is available only if the cumulative import quantity of a regulatory model across all locations is less than 100 units per model during a calendar year. If the importer intends to import more no. of units of that model, importer should seek registration from BIS under the CRO.

9. Can MeitY verify the authorization submitted by the applicant?

Yes. MeitY may verify the authorization letter with the Brand Owner/ OEM or Authorized Signatory whenever considered necessary.

10. Is the HSE exemption letter valid for imports through all ports in India or only a specific port?

The HSE exemption letter is valid for import through all the Customs port in India.

11. What is the procedure if there is any change in the product, model, or quantity after submission of the HSE application?

Once an application is submitted on the ICEGATE portal, it cannot be modified. In case there is any change in the product or model or change in quantity of a given model, a fresh application needs to be submitted.

12. Is any application fee or processing charge payable for filing an HSE exemption application through the ICEGATE portal?

No application fee or processing charges are applicable for filing an HSE exemption application.

13. Whom should the applicant contact in case of any issue with the ICEGATE portal?

For any ICEGATE portal-related issues, the applicant may contact with ICEGATE contact team Toll Free Number: 1800-3010-1000, and email: icegatehelpdesk@icegate.gov.in.

[On OEM/ Brand Owner Letter head]*(To be digitally signed by authorised signatory)*

Date: DD/MM/YYYY

To:

Ministry of Electronics and Information Technology (MeitY),
Electronics Niketan, 6, CGO Complex,
Lodhi Road, New Delhi – 110003

Subject: Letter of Authorization for Highly Specialised Equipment (HSE) Exemption under CRS

Dear Sir/Madam,

We, ...(Name of Global OEM / Brand Owner having registered office at(location address), hereby certify that we are the legal brand owners of the following product and do hereby authorize(Name of the Importer & Company) located at(address), (hereinafter referred to as the..... to import & sell our Highly Specialised Equipment (HSE) products into India under the HSE exemption order issued by Ministry of Electronics & IT (MeitY), Government of India on 10.03.2026 under the Electronics and Information Technology Goods (Requirements for Compulsory Registration) Order, 2021 and submit HSE applications along with necessary documents/ declarations to MeitY on our behalf to claim for the HSE exemption for the Calendar Year

2. We explicitly declare the following details for the equipment/goods intended for import:

S.No.	Product Name	Product Make & Model Number	Name of Manufacturer	Authorized quantity for import	Product HSE criteria	International safety compliance certification or declaration		Enclose Technical specification / product catalogue	New / Used/ Second Hand
						If available (Enclose Certification mentioning standard number)	If No (Enclose declaration mentioning standard number)		

3. I hereby declare that the aforesaid product model(s) are certified with International Safety Standards.....

4. We further declare that if the cumulative import quantity of any regulatory model reaches or exceeds the prescribed limit of 99 units in a calendar year, we shall immediately discontinue availing HSE Exemption for that model and obtain the requisite BIS Registration before undertaking any further imports.

Enclosure:

Thank you,

For.....(Global OEM Name)
(Digital Signature)

Name:

Designation:

Address.....

Email:

Contact Number: